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12 FEB 1971

MEMORANDUM FOR: Assistant Deputy Director for Support

SUBJECT : Report of Problem Solving Seminar No. 7 -  
Influence of Dependents on Employees

1. This memorandum is for information only.
2. Reference is made to your memorandum of 5 February 1971, same Subject, which requested the comments of the Office of Security on whether we have dependent-related problems beyond what might be considered reasonable, given the size of the Agency.
3. By way of general background, it might be noted that on 16 June 1970, the Deputy Director for Support was advised that we examined the amount of time that we were spending in support to employees on dependent problems. The results of that review indicated that the Office of Security was involved in approximately fifteen such cases per month. While the time spent on each case varied from one hour to several weeks, a reasonable average appeared to be that forty-five man-hours per month were being devoted to dependents. Illegal drug usage was far and away the predominant problem.
4. Although this Office does not maintain a special statistical record of dependent-related problems, a current review of our problem cases from January 1970 through January 1971, reflects that we are still averaging twelve to fifteen problem cases a month. The June 1970 statistics are probably an accurate reflection of our efforts at the present time. There is little doubt that more man-hours are now devoted to some aspect of dependent-related problems than several years ago, when the difficulties normally centered on the employee.

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5. On the broader question posed by you, it is my feeling that this Agency has no monopoly on dependent problems, and that our figures are not unreasonable, given the size and complexity of the Agency. If the figures appear to be high in comparison to other U.S. Government agencies and departments, it can undoubtedly be attributed to the very wise policy of this Agency in encouraging our employees to come to us for help in any type of personal emergency.



Howard W. Osborn  
Director of Security

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